

COUNTY OF LOS ANGELES DEPARTMENT OF AUDITOR-CONTROLLER

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J. TYLER McCAULEY AUDITOR-CONTROLLER WENDY L. WATANABE CHIEF DEPUTY

August 17, 2007

TO:

Supervisor Zev Yaroslavsky, Chairman

Supervisor Gloria Molina Supervisor Yvonne B. Burke Supervisor Don Knabe

Supervisor Michael D. Antonovich

FROM:

J. Tyler McCauley

Auditor-Controller

SUBJECT:

GROUP HOME PROGRAM MONITORING REPORT - ROSEMARY CHILDREN'S SERVICES, INCORPORATED - MAIN COTTAGE, 500 HOUSE, BONNIE HOUSE, GREEN HOUSE AND ROMBERGER

HOUSE GROUP HOMES

We have completed a review of Rosemary Children's Services Main Cottage, 500 House, Bonnie House, Green House and Romberger House Group Homes (Group Home or Agency) operated by Rosemary Children's Services, Incorporated. Each Group Home contracts with the Department of Children and Family Services (DCFS) and the Probation Department (Probation).

Main Cottage Group Home is a 19-bed facility, which provides care for girls ages 13-18 years who exhibit behavioral, social, and emotional difficulties. At the time of the monitoring visit, Main Cottage Group Home was providing services for 18 DCFS children and one Probation child.

500 House, Bonnie House, Green House, and Romberger House Group Homes are each six-bed facilities, which provide care for girls ages 13-18 years who exhibit behavioral, social, and emotional difficulties. At the time of the monitoring visit, each Group Home was providing services for six DCFS children.

Rosemary Children's Services Group Homes are located in the Fifth District.

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Scope of Review

The purpose of the review is to determine whether the Agency is providing the services as outlined in their Program Statement. Additionally, the review covers basic child safety and licensing issues and includes an evaluation of the Agency's Program Statement, internal policies and procedures, child case records, a facility inspection, and interviews with children placed in the Group Home at the time of the review. Interviews with children are designed to obtain their perspectives on the program services provided by the Agency and to ensure adherence to the Foster Youth Bill of Rights.

Summary of Findings

Bonnie House is providing the services as outlined in their Program Statement and a corrective action plan for this Group Home is not necessary at this time.

The Main Cottage, 500 House, Romberger House and Green House need to address several deficient areas.

The Main Cottage, 500 House, and Romberger House need to clean or replace the carpet.

The Main Cottage needs to repair or replace the floor in the dining room, clean or replace tables in the living room, dining room and recreation room, and clean the kitchen and east bathroom.

500 House needs to clean the kitchen stove.

Green House needs to clean or replace the kitchen table, remove writing from the living room furniture, repair or replace the vent cover in bathroom two, provide a sufficient quantity of books and reading materials, and maintain adequate and accessible recreational equipment for the children's use.

Attached is a detailed report of the review.

Review of Report

We discussed our report with the Agency's management. In response to the recommendations made in the report, the Agency's management completed a corrective action plan (attached) which we approved. We thank the management and staff for their cooperation during our review.

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If you have any questions, please contact me or have your staff contact Don Chadwick at (626) 293-1102.

JTM:DC:CC:asl

Attachments

c: William T Fujioka, Chief Executive Officer
Patricia S. Ploehn, Director, DCFS
Susan Kerr, Chief Deputy Director, DCFS
Robert B. Taylor, Chief Probation Officer
Greg Wessels, Executive Director, Rosemary Children's Services
Public Information Office
Audit Committee

Rosemary Children's Services, Incorporated Main Cottage 3244 East Green Street Pasadena, California 91107 Phone: (626) 795-7218

License Number: 191200578 Rate Classification Level: 12

I. Facility and Environment

Method of assessment - Observation

Comments:

Main Cottage Group Home is located in a residential community. The exterior of the Group Home is well maintained. The front and back yards are clean and adequately landscaped.

Overall, the interior of the Group Home is well maintained. There is adequate furniture and lighting in the Group Home. The Group Home provides a home-like environment. However, carpet is stained in the hallway, living room and the recreation room. The linoleum floor in the dining room is damaged and stained. There is writing and splatters of paint on some of the tables in the living, recreation, and dining rooms. The kitchen walls and stove are dirty.

Overall, children's bedrooms are well maintained. The rooms have age-appropriate personalized decorations. There is adequate furniture, lighting, and storage space. Window coverings and window screens are in good repair. However, the carpet in rooms two, four, six, nine, and ten is stained and there is mold on the ceiling in the east bathroom. The mattresses are comfortable, and the beds all have a full complement of linens. Children's sleeping arrangements are appropriate.

The Group Home maintains age appropriate and accessible recreational equipment. There are also board games, a TV, and a DVD player. Books and resource materials, including a computer with a variety of programs, are also available.

The Group Home maintains a sufficient supply of perishable and non perishable foods.

Recommendations

- 1. Rosemary Children's Services management:
 - a. Clean or replace the carpet throughout the house.

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- b. Repair or replace the floor in the dining room.
- c. Clean or replace tables in the living, dining, and recreation rooms.
- d. Clean the kitchen walls and stove.
- e. Remove the mold in the east bathroom.

II. Program Services

Method of assessment - Review of relevant documents and interviews

Sample size: Two

Comments:

Children meet the Group Home's population criteria as outlined in their Program Statement. Children are assessed for needed services within thirty days of placement.

The treatment team develops and implements the Needs and Services Plans (NSPs) with input from the child. The NSPs are current, comprehensive, and include short and long term goals.

Case files reflect adequate documentation to show that children are receiving treatment services.

Recommendation

There are no recommendations for this section.

III. Educational and Emancipation Services

Method of assessment - Review of relevant documents and interviews

Sample size: Two

Comments:

Children are attending school. Children are provided with educational support and resources to meet their educational needs and are progressing satisfactorily in school. The Group Home's program includes the development of children's daily living, self-help, and survival skills.

Children are provided with opportunities to participate in emancipation and vocational programs as appropriate.

Recommendation

There are no recommendations for this section.

IV. Recreation and Activities

Method of assessment - Review of relevant documents and interviews

Sample size: Two

Comments:

The Group Home provides children with sufficient recreational activities and leisure time. Children are provided with opportunities to participate in planning activities. Children also participate in extra-curricular, enrichment, and social activities in which they have an interest.

The Group Home provides transportation to and from the activities.

Recommendation

There are no recommendations for this section.

V. Psychotropic Medication

Method of assessment - Review of relevant documents

Comments:

Children have current court authorizations for psychotropic medication. Documentation confirms that children are routinely seen by the prescribing psychiatrist.

Children are informed about their psychotropic medication and are aware of their right to refuse medication. Medication distribution logs are properly maintained.

Recommendation

There are no recommendations for this section.

VI. Personal Rights

Method of assessment - Interviews with children

Sample size: Two

Comments:

Children are informed about the Group Home's policies and procedures. Children report that they feel safe in the Group Home and are provided with appropriate staff supervision. Children express satisfaction with the quality of their interactions with staff and report that the staff treats them with respect and dignity.

Children report that they are assigned chores that are reasonable and not too demanding. Children are allowed to make and receive personal telephone calls, send and receive unopened mail, and have private visitors. Children attend religious services of their choice.

Children report that the discipline policies are consistently enforced and that there are fair and appropriate consequences for inappropriate behavior.

Children report satisfaction with meals and snacks.

Children receive voluntary medical, dental, and psychiatric care.

Recommendation

There are no recommendations for this section.

VII. Clothing and Allowance

Method of assessment - Review of relevant documents and interviews

Sample size: Two

Comments:

The Group Home provides appropriate clothing, items of necessity, and the required \$50 monthly clothing allowance to children. Children are provided with opportunities to select their own clothes. Clothing provided to children is of good quality and of sufficient quantity.

The Group Home provides children with the required minimum weekly allowance. Children spend their allowances as they choose.

The Group Home provides children with adequate personal care items. Children are also encouraged and assisted in creating and maintaining photo albums/life books.

Recommendation

Rosemary Children's Services, Incorporated 500 House 500 South Oakland Street Pasadena, California 91107 Phone: (626) 795-7218

License Number: 198203635 Rate Classification Level: 12

I. Facility and Environment

Method of assessment - Observation

Comments:

500 House Group Home is located in a residential community. The exterior of the Group Home is well maintained. The front and back yards are clean and adequately landscaped.

Generally, the interior of the Group Home is well maintained. There is adequate furniture and lighting in the Group Home. The Group Home provides a home-like environment. However, carpet in the living room and the dining room is stained and the kitchen stove is dirty.

Children's bedrooms are well maintained. The rooms are clean and orderly and have age-appropriate personalized decorations. There is adequate furniture, lighting, and storage space. Window coverings and window screens are in good repair. The mattresses are comfortable, and the beds all have a full complement of linens. Children's sleeping arrangements are appropriate.

The Group Home maintains age appropriate and accessible recreational equipment. There are also board games, a TV, and a DVD player. Books and resource materials, including a computer with a variety of programs, are also available.

The Group Home maintains a sufficient supply of perishable and non perishable foods.

Recommendations

- 1. Rosemary Children's Services management:
 - a. Clean or replace the carpet in the living and dining rooms.
 - b. Clean the kitchen stove.

II. Program Services

Method of assessment – Review of relevant documents and interviews

Sample size: Two

Comments:

Children meet the Group Home's population criteria as outlined in their Program Statement. Children are assessed for needed services within thirty days of placement.

The treatment team develops and implements the Needs and Services Plans (NSPs) with input from the child. The NSPs are current, comprehensive, and include short and long term goals.

Case files reflect adequate documentation to show that children are receiving treatment services.

Recommendation

There are no recommendations for this section.

III. Educational and Emancipation Services

Method of assessment - Review of relevant documents and interviews

Sample size: Two

Comments:

Children are attending school. Children are provided with educational support and resources to meet their educational needs and are progressing satisfactorily in school. The Group Home's program includes the development of children's daily living, selfhelp, and survival skills.

Children are provided with opportunities to participate in emancipation and vocational programs as appropriate.

Recommendation

IV. Recreation and Activities

Method of assessment - Review of relevant documents and interviews

Sample size: Two

Comments:

The Group Home provides children with sufficient recreational activities and leisure time. Children are provided with opportunities to participate in planning activities. Children also participate in extra-curricular, enrichment, and social activities in which they have an interest.

The Group Home provides transportation to and from the activities.

Recommendation

There are no recommendations for this section.

V. Psychotropic Medication

Method of assessment - Review of relevant documents

Comments:

Children have current court authorizations for psychotropic medication. Documentation confirms that children are routinely seen by the prescribing psychiatrist.

Children are informed about their psychotropic medication and are aware of their right to refuse medication. Medication distribution logs are properly maintained.

Recommendation

There are no recommendations for this section.

VI. Personal Rights

Method of assessment - Interviews with children

Sample size: Two

Comments:

Children are informed about the Group Home's policies and procedures. Children report that they feel safe in the Group Home and are provided with appropriate staff

supervision. Children express satisfaction with the quality of their interactions with staff and report that the staff treats them with respect and dignity.

Children report that they are assigned chores that are reasonable and not too demanding. Children are allowed to make and receive personal telephone calls, send and receive unopened mail, and have private visitors. Children attend religious services of their choice.

Children report that the discipline policies are consistently enforced and that there are fair and appropriate consequences for inappropriate behavior.

Children report satisfaction with meals and snacks.

Children receive voluntary medical, dental, and psychiatric care.

Recommendation

There are no recommendations for this section.

VII. Clothing and Allowance

Method of assessment - Review of relevant documents and interviews

Sample size: Two

Comments:

The Group Home provides appropriate clothing, items of necessity, and the required \$50 monthly clothing allowance to children. Children are provided with opportunities to select their own clothes. Clothing provided to children is of good quality and of sufficient quantity.

The Group Home provides children with the required minimum weekly allowance. Children spend their allowances as they choose.

The Group Home provides children with adequate personal care items. Children are also encouraged and assisted in creating and maintaining photo albums/life books.

Recommendation

Rosemary Children's Services, Incorporated Bonnie House 63 North Bonnie Street Pasadena, California 91106 Phone: (626) 795-7218

License Number: 191201129 Rate Classification Level: 12

I. Facility and Environment

Method of assessment – Observation

Comments:

Bonnie House Group Home is located in a residential community. The exterior of the Group Home is well maintained. The front and back yards are clean and adequately landscaped.

The interior of the Group Home is well maintained. The common quarters are neat and clean. There is adequate furniture and lighting in the Group Home. The Group Home provides a home-like environment.

Children's bedrooms are well maintained. The rooms are clean and orderly and have age-appropriate personalized decorations. There is adequate furniture, lighting, and storage space. Window coverings and window screens are in good repair. The mattresses are comfortable, and the beds all have a full complement of linens. Children's sleeping arrangements are appropriate.

The Group Home maintains age appropriate and accessible recreational equipment. There are also board games, a TV, and a DVD player. Books and resource materials, including a computer with a variety of programs, are also available.

The Group Home maintains a sufficient supply of perishable and non perishable foods.

Recommendation

There are no recommendations for this section.

II. Program Services

Method of assessment - Review of relevant documents and interviews

Sample size: Two

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Comments:

Children meet the Group Home's population criteria as outlined in their Program Statement. Children are assessed for needed services within thirty days of placement.

The treatment team develops and implements the Needs and Services Plans (NSPs) with input from the child. The NSPs are current, comprehensive, and include short and long term goals.

Case files reflect adequate documentation to show that children are receiving treatment services.

Recommendation

There are no recommendations for this section.

III. Educational and Emancipation Services

Method of assessment - Review of relevant documents and interviews

Sample size: Two

Comments:

Children are attending school. Children are provided with educational support and resources to meet their educational needs and are progressing satisfactorily in school. The Group Home's program includes the development of children's daily living, self-help, and survival skills.

Children are provided with opportunities to participate in emancipation and vocational programs as appropriate.

Recommendation

There are no recommendations for this section.

IV. Recreation and Activities

Method of assessment - Review of relevant documents and interviews

Sample size: Two

Comments:

The Group Home provides children with sufficient recreational activities and leisure time. Children are provided with opportunities to participate in planning activities.

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Children also participate in extra-curricular, enrichment, and social activities in which they have an interest.

The Group Home provides transportation to and from the activities.

Recommendation

There are no recommendations for this section.

V. Psychotropic Medication

Method of assessment - Review of relevant documents

Comments:

Children have current court authorizations for psychotropic medication. Documentation confirms that children are routinely seen by the prescribing psychiatrist.

Children are informed about their psychotropic medication and are aware of their right to refuse medication. Medication distribution logs are properly maintained.

Recommendation

There are no recommendations for this section.

VI. Personal Rights

Method of assessment - Interviews with children

Sample size: Two

Comments:

Children are informed about the Group Home's policies and procedures. Children report that they feel safe in the Group Home and are provided with appropriate staff supervision. Children express satisfaction with the quality of their interactions with staff and report that the staff treats them with respect and dignity.

Children report that they are assigned chores that are reasonable and not too demanding. Children are allowed to make and receive personal telephone calls, send and receive unopened mail, and have private visitors. Children attend religious services of their choice.

Children report that the discipline policies are consistently enforced and that there are fair and appropriate consequences for inappropriate behavior.

Children report satisfaction with meals and snacks.

Children receive voluntary medical, dental, and psychiatric care.

Recommendation

There are no recommendations for this section.

VII. Clothing and Allowance

Method of assessment - Review of relevant documents and interviews

Sample size: Two

Comments:

The Group Home provides appropriate clothing, items of necessity, and the required \$50 monthly clothing allowance to children. Children are provided with opportunities to select their own clothes. Clothing provided to children is of good quality and of sufficient quantity.

The Group Home provides children with the required minimum weekly allowance. Children spend their allowances as they choose.

The Group Home provides children with adequate personal care items. Children are also encouraged and assisted in creating and maintaining photo albums/life books.

Recommendation

Rosemary Children's Services, Incorporated Green House 3123 East Green Street Pasadena, California 91107 Phone: (626) 795-7218

License Number: 198203635
Rate Classification Level: 12

I. Facility and Environment

Method of assessment - Observation

Comments:

Green House Group Home is located in a residential community. The exterior of the Group Home is well maintained. The front and back yards are clean and adequately landscaped.

Overall, the interior of the Group Home is well maintained. There is adequate furniture and lighting in the Group Home. The Group Home provides a home-like environment. However, the kitchen table has paint stains, there is writing on some of the living room furniture, and the vent cover in bathroom two is rusted.

Children's bedrooms are well maintained. The rooms are clean and orderly and have age-appropriate personalized decorations. There is adequate furniture, lighting, and storage space. Window coverings and window screens are in good repair. The mattresses are comfortable, and the beds all have a full complement of linens. Children's sleeping arrangements are appropriate.

There are board games, a TV, a DVD player and a computer with a variety of programs. However, there is an insufficient quantity of books and reading materials. Additionally, the Group Home does not maintain adequate age-appropriate and accessible recreational equipment.

The Group Home maintains a sufficient supply of perishable and non perishable foods.

Recommendations

- 1. Rosemary Children's Services management:
 - a. Clean or replace the kitchen table.
 - b. Remove the writing from the living room furniture.

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- c. Repair or replace the vent cover in bathroom two.
- d. Maintain a sufficient quantity of books and reading materials.
- e. Maintain adequate and accessible recreational equipment.

II. Program Services

Method of assessment - Review of relevant documents and interviews

Sample size: Two

Comments:

Children meet the Group Home's population criteria as outlined in their Program Statement. Children are assessed for needed services within thirty days of placement.

The treatment team develops and implements the Needs and Services Plans (NSPs) with input from the child. The NSPs are current, comprehensive, and include short and long term goals.

Case files reflect adequate documentation to show that children are receiving treatment services.

Recommendation

There are no recommendations for this section.

III. Educational and Emancipation Services

Method of assessment - Review of relevant documents and interviews

Sample size: Two

Comments:

Children are attending school. Children are provided with educational support and resources to meet their educational needs and are progressing satisfactorily in school. The Group Home's program includes the development of children's daily living, self-help, and survival skills.

Children are provided with opportunities to participate in emancipation and vocational programs as appropriate.

Recommendation

There are no recommendations for this section.

IV. Recreation and Activities

Method of assessment - Review of relevant documents and interviews

Sample size: Two

Comments:

The Group Home provides children with sufficient recreational activities and leisure time. Children are provided with opportunities to participate in planning activities. Children also participate in extra-curricular, enrichment, and social activities in which they have an interest.

The Group Home provides transportation to and from the activities.

Recommendation

There are no recommendations for this section.

V. Psychotropic Medication

Method of assessment - Review of relevant documents

Comments:

Children have current court authorizations for psychotropic medication. Documentation confirms that children are routinely seen by the prescribing psychiatrist.

Children are informed about their psychotropic medication and are aware of their right to refuse medication. Medication distribution logs are properly maintained.

Recommendation

There are no recommendations for this section.

VI. Personal Rights

Method of assessment - Interviews with children

Sample size: Two

Comments:

Children are informed about the Group Home's policies and procedures. Children report that they feel safe in the Group Home and are provided with appropriate staff supervision. Children express satisfaction with the quality of their interactions with staff and report that the staff treats them with respect and dignity.

Children report that they are assigned chores that are reasonable and not too demanding. Children are allowed to make and receive personal telephone calls, send and receive unopened mail, and have private visitors. Children attend religious services of their choice

Children report that the discipline policies are consistently enforced and that there are fair and appropriate consequences for inappropriate behavior.

Children report satisfaction with meals and snacks.

Children receive voluntary medical, dental, and psychiatric care.

Recommendation

There are no recommendations for this section.

VII. Clothing and Allowance

Method of assessment - Review of relevant documents and interviews

Sample size: Two

Comments:

The Group Home provides appropriate clothing, items of necessity, and the required \$50 monthly clothing allowance to children. Children are provided with opportunities to select their own clothes. Clothing provided to children is of good quality and of sufficient quantity.

The Group Home provides children with the required minimum weekly allowance. Children spend their allowances as they choose.

The Group Home provides children with adequate personal care items. Children are also encouraged and assisted in creating and maintaining photo albums/life books.

Recommendation

Rosemary Children's Services, Incorporated Romberger House 1023 Fremont Avenue South Pasadena, California 91030 Phone: (626) 795-7218

License Number: 191500577
Rate Classification Level: 12

I. Facility and Environment

Method of assessment - Observation

Comments:

Romberger House Group Home is located in a residential community. The exterior of the Group Home is well maintained. The front and back yards are clean and adequately landscaped.

The interior of the Group Home is well maintained. The common quarters are neat and clean. There is adequate furniture and lighting in the Group Home. The Group Home provides a home-like environment.

Children's bedrooms are well maintained. The rooms are orderly and have ageappropriate personalized decorations. There is adequate furniture, lighting, and storage space. Window coverings and window screens are in good repair. However, the carpet is stained in bedrooms two and three. The mattresses are comfortable, and the beds all have a full complement of linens. Children's sleeping arrangements are appropriate.

The Group Home maintains age appropriate and accessible recreational equipment. There are also board games, a TV, and a DVD player. Books and resource materials, including a computer with a variety of programs, are also available.

The Group Home maintains a sufficient supply of perishable and non perishable foods.

Recommendation

1. Rosemary Children's Services management clean or replace the carpet in rooms two and three.

II. Program Services

Method of assessment - Review of relevant documents and interviews

Sample size: Two

Comments:

Children meet the Group Home's population criteria as outlined in their Program Statement. Children are assessed for needed services within thirty days of placement.

The treatment team develops and implements the Needs and Services Plans (NSPs) with input from the child. The NSPs are current, comprehensive, and include short and long term goals.

Case files reflect adequate documentation to show that children are receiving treatment services.

Recommendation

There are no recommendations for this section.

III. Educational and Emancipation Services

Method of assessment - Review of relevant documents and interviews

Sample size: Two

Comments:

Children are attending school. Children are provided with educational support and resources to meet their educational needs and are progressing satisfactorily in school. The Group Home's program includes the development of children's daily living, self-help, and survival skills.

Children are provided with opportunities to participate in emancipation and vocational programs as appropriate.

Recommendation

IV. Recreation and Activities

Method of assessment - Review of relevant documents and interviews

Sample size: Two

Comments:

The Group Home provides children with sufficient recreational activities and leisure time. Children are provided with opportunities to participate in planning activities. Children also participate in extra-curricular, enrichment, and social activities in which they have an interest.

The Group Home provides transportation to and from the activities.

Recommendation

There are no recommendations for this section.

V. Psychotropic Medication

Method of assessment - Review of relevant documents

Comments:

Children have current court authorizations for psychotropic medication. Documentation confirms that children are routinely seen by the prescribing psychiatrist.

Children are informed about their psychotropic medication and are aware of their right to refuse medication. Medication distribution logs are properly maintained.

Recommendation

There are no recommendations for this section.

VI. Personal Rights

Method of assessment - Interviews with children

Sample size: Two

Comments:

Children are informed about the Group Home's policies and procedures. Children report that they feel safe in the Group Home and are provided with appropriate staff

supervision. Children express satisfaction with the quality of their interactions with staff and report that the staff treats them with respect and dignity.

Children report that they are assigned chores that are reasonable and not too demanding. Children are allowed to make and receive personal telephone calls, send and receive unopened mail, and have private visitors. Children attend religious services of their choice.

Children report that the discipline policies are consistently enforced and that there are fair and appropriate consequences for inappropriate behavior.

Children report satisfaction with meals and snacks.

Children receive voluntary medical, dental, and psychiatric care.

Recommendation

There are no recommendations for this section.

VII. Clothing and Allowance

Method of assessment - Review of relevant documents and interviews

Sample size: Two

Comments:

The Group Home provides appropriate clothing, items of necessity, and the required \$50 monthly clothing allowance to children. Children are provided with opportunities to select their own clothes. Clothing provided to children is of good quality and of sufficient quantity.

The Group Home provides children with the required minimum weekly allowance. Children spend their allowances as they choose.

The Group Home provides children with adequate personal care items. Children are also encouraged and assisted in creating and maintaining photo albums/life books.

Recommendation



CARING FOR THE CHILD
TEACHING THE TERM
EOSTERING THE FAMILY

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Accrements for California Alliance of Child and Family Services

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of Private Specialised
Education and Services

Child Welfare
League of America
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Original Dischildres Association

www.ascrievychildren.org

United Way

To: Candace Rhue, Group Home Audit Supervisor
Dept. of Auditor-Controller, Kenneth Hahn Hall of Administration
500 W. Temple St., Room 515-A, Los Augeles CA 90012
Fax (213) 346-9020

From: Rosemary Childrens Services 36 S. Kinneloa Ave., Suite 200 Pasadena, CA 91107

County of Los Angeles
Department of Auditor-Controller Report
Corrective Action Plan

Date: July 20, 2007

Re:

Cottage: Facility and Environment

1A) All bedrooms upstairs received new carpet which was installed during the week of July 9, 2007. In addition, laminate flooring is being installed in the hallway of the supstairs. Carpets are routinely cleaned each quarter by:

Donald C. Chamberlain & Co. 3757 Anita Ave. Pasadena, CA 91107 626-796-3274

- 1B) The kitchen and dining area of the cottage will be remodeled this year. Our contractor, Steve Hoxsie of Hoxsie Equipment, 255 W. Olive Ave., Burbank, CA 91502 (818) 843-1460, is in the process of obtaining all necessary permits to begin the remodel.
- 1C) The tables at the cottage were cleaned during the week of June 18, 2007. Daily house checks are completed and maintenance requests are submitted for any required work.

1D&E) Donald Chamberlain & Co. are contracted with Rosemary Childrens Services to provide weekly cleaning services to the cottage. The kitchen walls, stove and east bathroom have been cleaned.

500 House: Facility and Environment

- 1A) Implemented: Donald Chamberlain & Co. are contracted with Rosemary Childrens Services to clean the carpets on a quarterly basis.
- 1B) Implemented: Donald Chamberlain & Co. are contracted with Rosemary Childrens Services to provide cleaning services to the 500 house every other week.

Bonnie House: There were no recommendations for improvement for this site.

Green House: Facility and Environment

1A&B)Implemented. The kitchen table and living room furniture was cleaned during the week of June 18, 2007.

1C) The vent cover for bathroom #2 was primed the same day of the inspection and painted the following day.

1D&E)Addition books, reading materials and recreational equipment will be purchased on July 20, 2007.

Romberger House: Facility and Environment

1A) The carpet was cleaned on June 20, 2007. Donald Chamberlain & Co. are contracted with Rosemary Childrens Services to clean the carpets on a quarterly basis.

Rosemary Childrens Services Plan to Ensure Deficiencies Will Not Occur In the Future

- On a daily basis, the Supervisor ensures that each home is clean and well maintained. This
 would include the completion of any maintenance request for items that need to be repaired.
 On a weekly basis, the Supervisor ensures that deep cleaning occurs.
- Rosemary Childrens Services has contracted with Donald C. Chamberlain & Co. located at 3757 Anita Ave., Pasadena, CA 91107 (626) 796-3274 to provide additional weekly cleaning services to the cottage and cleaning services to each home every other week. Carpet cleaning services is provided to each home on a quarterly basis. See attached contract.
- Rosemary Childrens Services Recreation Coordinator will ensure that each home has sufficient reading materials as well as recreational equipment to be used for various activities.

The <u>Residential Director</u> will ensure that the corrective action plan is implemented. The <u>Quality</u> <u>Improvement Director</u> will be responsible for monitoring the CAP and to ensure that it remains implemented and is working as intended.

Corrective Action Plan Submitted by:

Rhilly Solomon, Residential Director

Date